



TRENTON POLICE DEPARTMENT CITY OF TRENTON, NEW JERSEY



W. Reed Gusciora
Mayor

Sheilah A. Coley
Police Director

TRENTON POLICE DEPARTMENT IMPORTANT PUBLIC SERVICE MESSAGE UPDATE

Sunday March 15, 2020, due to the continuing concerns with the Coronavirus COVID-19 the Trenton Police Department, is asking the public's help in implementing the following until further notice:

- If there is a need to summon the Police to your residence, and it is possible for you to do so, please let the dispatcher know if anyone in your household is displaying signs of a respiratory illness to include fever, cough, difficulty breathing and shortness of breath. This will allow the dispatcher to alert the responding officers so that they can utilize proper Personal Protection Equipment (PPE) when responding to your home.
- Please know that if the police are called to your home, unless the situation necessitates the officers to enter your home, they will be requesting to speak with you outside of your home to gather necessary information regarding your need for police service.
- Officers have been instructed to keep a CDC (Centers for Disease Control) recommended six (6) foot interview distance from everyone when possible. This is a universal precaution being recommended to the public as well to prevent the spread of Covid-19.
- When calling the Police for minor calls for service such as lost property, thefts, criminal mischief, harassment complaints, etc., an officer may not respond to your home, rather an officer will call you back by phone, on the number you provide to the dispatcher, to gather the required information to complete the report. When you call the dispatcher you will receive a call for service event or incident report number prior to hanging up with the dispatcher for future reference when an officer calls you back.
- As indicated in our first Notice to the public that was issued on Friday March 13, 2020, please do not come to the Police Department Headquarters or the Police East or West District Buildings to file a report, unless there is an emergency, this can be done over the phone by calling (609) 989-4000.
- If you believe price gouging is occurring, contact the Division of Consumer Affairs at (973) 504-6240. A special voicemail box has been set up to address COVID-19 related price gouging complaints and will be checked regularly, even outside of normal business hours. Please leave your name, contact information, nature of the complaint, and the name and location of the business. Consumers should note the price of a good or service being sold, as well as the price prior to the declared State of Emergency, if known.

Police Director Sheilah A. Coley wants to reassure everyone that the Trenton Police Department will continue to provide our community with the very best and professional service while we are taking these measures to protect the public, our officers and staff. The decision to institute these measures was not taken lightly and the Trenton Police Department is committed to continue to answer any and all emergent calls for service with the same high level of professionalism and courtesy as we always have. Although instituting these precautionary measures may seem unfriendly and unwelcoming to some, we are here to serve all and must take these measures to ensure that we can continue to provide emergency service and response to the public when needed. Thank you for your understanding and consideration for it is greatly appreciated.